OpenStage HFA

List of Error Messages

Error code	Error Condition	Error Cause
D02	Unable to contact DHCP	
H2[	Unable to register HFA main line	Logoff: Forced client logoff due to an incorrect PreSharedSecret
H02	Unable to register HFA main line	General Error
H12	Unable to register HFA main line	No IP address
H22	Unable to register HFA main line	No default route
H32	Unable to register HFA main line	No mask
H42	Unable to register HFA main line	No gateway IP address
H52	Unable to register HFA main line	No subscriber number
H62	Unable to register HFA main line	Tc-logon timeout
Ha2	Unable to register HFA main line	Logon: Rejected due to missing LIN
HA2	Unable to register HFA main line	Logon: Maintenance busy
Hb2	Unable to register HFA main line	Logon: Rejected due to invalid LIN
HB2	Unable to register HFA main line	Logon: No port available
Hc2	Unable to register HFA main line	Logon: Rejected due to mobile terminal blocked
Hd2	Unable to register HFA main line	Logon: Rejected due to incompatible security profile
HD2	Unable to register HFA main line	Logon: No port ext available
He2	Unable to register HFA main line	Logon: Rejected due to TCP usage while TLS is required
HE2	Unable to register HFA main line	Logon: Client not registered
Hf2	Unable to register HFA main line	Logon: Reject due to PBX version not sufficient
HF2	Unable to register HFA main line	Logon: Rejected due to Logoff
HG2	Unable to register HFA main line	Logon: Rejected due to Logoff progress
HH2	Unable to register HFA main line	Logon: Rejected due to Shutdown
HI2	Unable to register HFA main line	Logon: Rejected due to duplicate Logon
HJ2	Unable to register HFA main line	Logon: Rejected due to already logged on
HK2	Unable to register HFA main line	Logon: Rejected due to PIN not present
HL2	Unable to register HFA main line	Logon: Rejected due to password not present

HM2	Unable to register HFA main line	Logon: Rejected due to password not correct
HN2	Unable to register HFA main line	Logon: Rejected due to invalid license
HQ2	Unable to register HFA main line	Logoff: Normal Logoff
HR2	Unable to register HFA main line	Logoff: Client not logged on
HS2	Unable to register HFA main line	Logoff: Client logged off
HT2	Unable to register HFA main line	Logoff: Forced client logoff
HU2	Unable to register HFA main line	Logoff: Timeout expired
HV2	Unable to register HFA main line	Logoff: OMCaction
HW2	Unable to register HFA main line	Logoff: Hfa mobile user logged on
HX2	Unable to register HFA main line	Logoff: Switch back to central system
HY2	Unable to register HFA main line	Logoff: No bearer channel
HZ2	Unable to register HFA main line	Logoff: New logon requested from the server
LI1	Unable to use LAN connection	Network Configuration Error
LP1	Unable to use LAN connection	Physical connection error
LX1	Unable to use LAN connection	802.1x errors
TT2	Unable to establish a TLS connection	No SNTP server
NT	Limited service	SNTP server error

List of Error Codes

Error code	Error Condition	Error Cause
LI1	Network Problem	No Network connection
I1	Not Initialised	Waiting for data
LX1	Unable to use LAN	802.1x error
LP1	Unable to use LAN	Physical connection missing
RT2	Unable to Register	Server timeout
RF2	Unable to Register	Server failed
RA2	Unable to Register	Authentication failed
RN2	Unable to Register	No number configured
RS2	Unable to Register	No server configured
RG2	Unable to Register	No registrar configured

RD2	Unable to Register	No DNS domain configured
RR2	Unable to Register	Rejected by server
RI2	Unable to Register	No phone IP address set
B8	Survivability	Backup route active
RS8	Survivability	Backup not configured
RT8	Survivability	Backup timeout
RA8	Survivability	Backup authentication failed
RR	Unable to establish contact with SEN Redirect server - refused	Cloud-Deployment: unable to establish contact with SEN Redirect server - refused
RU	Unable to establish contact with SEN Redirect server - refused	Cloud-Deployment: unable to establish contact with SEN Redirect server - unauthorised

OpenScape Desk Phone CP Generic

Network Errors

Error code	Error Condition	Error Cause
LP	Unable to use LAN connection	Physical connection error
LX	Unable to use LAN connection	802.1x errors
L1	Unable register HFA connection	No IP address - Manual config mode
L2	Unable register HFA connection	No default route - Manual config mode
L3	Unable register HFA connection	No network mask - Manual config mode
LI	Unable to use LAN connection	Network Configuration Error - General IP error - Manual config mode
D0	Unable to contact DHCP	Network configuration error - DHCP failure
TT	Unable to establish a TLS connection	No SNTP server

OpenScape Desk Phone CP HFA

HFA configuration errors

Error code	Error Condition	Error Cause
H4	Unable register HFA connection	No gateway IP address
H5	Unable register HFA connection	No subscriber number
RA	Unable to establish a TLS connection	Certificate error

Communication errors

Error code	Error Condition	Error Cause
HA	Unable register HFA connection	Logon: Rejected due to Maintenance busy
Hb	Unable register HFA connection	Logon: Rejected due to invalid LIN
Hc	Unable register HFA connection	Logon: Rejected due to mobile terminal blocked
Hd	Unable register HFA connection	Logon: Rejected due to incompatible security profile
He	Unable register HFA connection	Logon: Rejected due to TCP usage while TLS is required
HE	Unable register HFA connection	Logon: Rejected due to client not registered here
Hf	Unable register HFA connection	Logon: Rejected due to PBX version not sufficient
HI	Unable register HFA connection	Logon: Rejected due to duplicate logon
HJ	Unable register HFA connection	Logon: Rejected due to already logged on
HK	Unable register HFA connection	Logon: Rejected due to PIN not present
HL	Unable register HFA connection	Logon: Rejected due to password not present
HM	Unable register HFA connection	Logon: Rejected due to password not correct
HN	Unable register HFA connection	Logon: Rejected due to invalid license
HQ	Unable register HFA connection	Logoff due to Normal Logoff
HS	Unable register HFA connection	Logoff due to Client logged off
HT	Unable register HFA connection	Logoff due to Forced client logoff
HW	Unable register HFA connection	Logoff due to Mobile User logged off
HX	Unable register HFA connection	Logoff due to Switchback to central system
HY	Unable register HFA connection	Logon: Rejected due to No bearer channel

HZ	Unable register HFA connection	Logon: Rejected due to New logon requested from server
H0	Unable register HFA connection	General error
UC1	UC server not accessible	Invalid UC server access configuration
UC2	UC Logon rejected/not available	No access to UC service
EX	Exchange failure	Invalid configuration
CI (Not yet available)	Circuit Logon failure (Not yet available)	Invalid Circuit configuration (Not yet available)
NT	NTP server failure	Wrong configuration or wrong time information

OpenScape Desk Phone CP SIP

SIP configuration errors

Error code	Error Condition	Error Cause
RS2	Unable register	No server address configured
RG2	Unable register	No registrar address configured
RN2	Unable to register	No number configured
RI2	Unable to register	No phone IP address set
RA2	Unable to register	Authentication failed
RF2	Unable to register	Server connection failed
WS5	Limited keyset support	Waiting for subscribe
B8	Survivability	Backup route active
NT	NTP server failure	Wrong configuration or wrong time information

DeskPhone IP

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RR2	Unable to Register	Rejected by server
RI2	Unable to Register	No phone IP address set
B8	Survivability	Backup route active
RS8	Survivability	Backup not configured
RT8	Survivability	Backup timeout
RA8	Survivability	Backup authentication failed
AU	Cloud-Deployment abandoned by user	Cloud-Deployment abandoned by user Occurs when the pin prompt is dismissed

DeskPhone IP

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B8	Survivability	Backup route active
RS8	Survivability	Backup not configured
RT8	Survivability	Backup timeout
RA8	Survivability	Backup authentication failed
AU	Cloud-Deployment abandoned by user	Cloud-Deployment abandoned by user Occurs when the pin prompt is dismissed
RS	Cloud-Deployment: unable to get the address for the Unify Redirect server	Cloud-Deployment: unable to get the address for the Unify Redirect server. DNS lookup failed
RN	Unable to establish contact with Unify Redirect server - no reply	Cloud-Deployment: unable to establish contact with Unify Redirect server - no reply
RR	Unable to establish contact with Unify Redirect server - refused	Cloud-Deployment: unable to establish contact with Unify Redirect server - refused
RU	Unable to establish contact with Unify Redirect server - unauthorised	Cloud-Deployment: unable to establish contact with Unify Redirect server - unauthorised

RO	Unable to establish contact with Unify Redirect server - no or invalid OCSP response	Cloud-Deployment: unable to establish contact with Unify Redirect server - no or invalid OCSP response
RV	Unable to establish contact with Unify Redirect server - certificate revoked	Cloud-Deployment: unable to establish contact with Unify Redirect server - certificate revoked
DS	Unable to get the address for the Deployment server	Cloud-Deployment: unable to get the address for the Deployment server. DNS lookup failed
DN	Unable to establish contact with Deployment server	Cloud-Deployment: unable to establish contact with Deployment server - no reply
DR	Unable to establish contact with Deployment server - refused	Cloud-Deployment: unable to establish contact with Deployment server - refused