SALES & MARKETING BULLETIN

DL54825282 01 MAY 2023

NEC Mobility AP500

NEC is happy to announce a new generation of IP DECT. The cornerstone in this new generation is the IP DECT Access Point AP500. The AP500 will coexist with the AP400 for some time in NEC's mobility portfolio where AP400 represents the mature DECT solution while the AP500 is at the beginning of it's lifecycle offering a new platform open for future growth.

The DECT solution based on the AP500 is compatible with the NEC platforms, fits to standard IP networks and can be managed by an integrated user interface. The AP500 series is compatible with the G277 and G577 DECT handsets if provided with AP500 compatible firmware.

NEC IP DECT AP500 Base Stations and Handsets

In the EMEA markets the following items will be released.

Ready For Sales (RFS) applies for markets where type approval is in progress. ERL is applied if approval is available

Product code	Description	RFS/ERL	EON	EOD	EOS
EU917146	AP500 Dual Cell Base Station POE DC	01052023	01012032	01012032	01012035
EU917147	AP500 Multi Cell Base Station	01052023	01012032	01012032	01012035
EU917148	AP500 Outdoor Multi Cell Base Station	01052023	01012032	01012032	01012035
EU917149	AP500 Series Repeater	01052023	01012032	01012032	01012035
EU917150	G277 DECT Handset AP500 Series	01052023	01012032	01012032	01012035
EU917151	G577 DECT Handset AP500 Series	01052023	01012032	01012032	01012035
EU917152	G577h DECT Handset AP500 Series	01052023	01012032	01012032	01012035

EON - End of New deliveries. The product cannot be ordered for new system sales. Existing systems can still be expanded with additional hardware.

EOD - End of Deliveries Both new and expansion sales of the hardware/software are no longer available. The hardware and its associated firmware are no longer maintained, however repair or replacement service is still available.

EOS - End of Service. All service on the product have ended. For Smart IT related hardware and software support contracts, the support will be honored until the end of support date in the contract.

Documentation and Marketing Communication Material

The documents are available on the IP DECT product pages for AP500 on BusinessNet and on the G277 G577 DECT handset page

Description
AP500 System Provisioning Guide
AP500 Deployment Quick Start Provisioning
AP500 System Configuration Guide [1]
AP500 PBX Configuration Guide UNIVERGE BLUE
AP500 PBX Configuration Guide SV9500
AP500 PBX Configuration Guide 3C
AP500 PBX Configuration Guide SV9100 SL2100
NEC Mobility AP500 Multicell datasheet
NEC Mobility AP500 Dual Cell datasheet
NEC Mobility AP500 Repater datasheet
NEC Mobility AP500 Brochure
NEC Mobility AP500 Sales Presentation
NEC Mobility AP500 Sales Call Scripts
NEC Mobility AP500 Battlecard
NEC Mobility AP500 FAQ
NEC Mobility AP500 Release overview
NEC Mobility AP500 Offer Text
G277 G577 DECT Handset User Manual for AP500 (EN and DE)[2]
G277 G577 Quick Reference Guide for AP500
G277 G577 Quick Reference Guide for AP500 DE

1) The AP500 System Configuration Guide contains a description of the handset user functions.
2) On June 1st a handset user manual with the operational procedures will be published both in English and German.

Training & Webinars

A webinar for sales staff is scheduled on May 9th 2023
An engineer computer based training is available on the training site on BusinessNet

Availability & Order Information

The products listed above will be available in CPQ from May 1st 2023.
Software will be available for downloads from May 1st 2023 onwards.