SALES & MARKETING BULLETIN

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NEC Product Release Overview announcement

Please find below the NEC Product Release Overview update:
- The Product Release overview is published every 6 months, as it better aligns with the roadmap processes.
- The overview does not only include updates of a product/service which are initially introduced on premises, but also including its features related to the cloud.

Of course, any important changes related to a specific product/service will be published via additional SAMB's.

Release Overview EMEA APRIL 2023

Product	October-December 2022	January- March 2023	April-June 2023	July-September 2023	October-December 2023
3C Solutions					
3C Unified Communications Manager					v10.3
3C UC Client					
3C Mobile Client iOS	v10.1				
3C Mobile Client Android					
BCT					
Business ConneCT		V12.3			
Platforms					
SIP@Net	6.7.3		6.7.4		6.7.5
SL2100	5		5.2		
SV9100	13		13.2		14
SV9500		V10			V11
Applications					
BX-Series SBC / GW			7.4 Update		7.4.500 (January)
InDECT			1.7		

Product	October-December 2022	January- March 2023	April-June 2023	July-September 2023	October-December 2023
Applications					
IP DECT	R6.8.3				
MA4000 System Management					
MA4000 Expense Management	V12				
MobiCall			R15		
MyCalls for SV9100		V5.2.0.1 SP3			
MyCalls for SV9500	V5.3.3.2				
MyCalls for 3C	V5.3.3.2				
MyCalls BCT Compliance Recorder	V5.3.3.2				
NMC			<u>10.0</u>	<u>10.1</u>	
NMC XMP (NMC & SVR3 server blade)					
OVOC					<u>8.X</u> (January)
SMB / InApp's for SV9100 and SL2100					
UNIVERGE Integration Platform					
SP350			R6.21		
Data Storage & Protection					
HYDRAstor HS x.50s	V5.8 SW				
IT for UC					
ExpressCluster					
Hyper Converged Infrastructure					
Masterscope Network Manager					
Masterscope NFA					
NIAS					
NOE	<u>V2.4</u>	<u>V2.5</u>			
QX Switches	QX-S6700 family QX-S7532				

The **<u>underlined</u>** releases are considered as major releases in the SWA-program. General information about the content of the coming product releases is based on the current roadmap plans, both content and release dates are subject to changes without prior notice.

[1]**MobiBox hardware** has been declared EON; only expansions and upgrades to V11 are allowed. EOD/EOS can be found in lifecycle communication bulletins.

3C Solutions

UNIVERGE 3C v10.3.0
- 3C Linux (with and without AD)
- Integration with CTModule Callisto (PMS)
- Boss-Secretary EBLF enhancements using SIP
- Integration with External Meta Directory (Recos)
- 3C Clients User Interface enhancements
- Google Workspace integration
- 3C Web Client
- Address Market Requirements addressing iS3000 to 3C migration
  - Ticker tone to announce Barge-in / Monitor
  - Flexibility to configure star codes
  - Caller ID manipulation (Hide or Convert calling party ID for internal calls)

BusinessConneCT

V12.3
- Extend password complexity enforcemnet for upgraded systems
- Increased 3C/SV9100 synchronisation speed
- Ability to announce to the caller that the call is recorded and/or the agent ID
- Retry on Call Back reatin queue position
- Reporting improvements such as:
  - Agent Handled Call List report
  - Router reports will be extended with an extra agent/agent group selection filter
  - Actual cal numbers in the Pie and Bar chart will be added
  - Include media filter in skill report
  - Ordering columns in reports custimisable.
  - Sorting in reports (ascending/descending)
- Call tracking improvements
  - Export call tracking and notes
  - Extending call tracking with information like direct calls, transfers and holds
- Accessibility for visually impaired operators expanded in the contact area
- Improvements in BCT Diagnostics tooling
- Expansions PMS interface (Jazzware)
- New SaySimple interface version allowing better pricing social media integration

Platforms

SIP@Net 6.7.3, 6.4.4 and 6.7.5
- Corrective maintenance
- Security enhancements Media-Server, ISG and PMC-IP/IPG: the latest OpenSSL version

SL2100 R5.2
- Security updates

SV9100 R13.2
- Security updates

SV9100 R14
- Enhancements for UNIVERGE BLUE CONNECT BRIDGE
- SIP integration for 3rd party voicemail

SV9500 V10
- UB Connect Bridge UMGi/GR support
- Cloud Access Log
- Windows 10/11 support for PCPro

SV9500 V11
- Enhancements TBD

Applications

BX-series SBC / GW 7.4 Update
- Granular classification and verification using TLS certificates
- TLS resource SNMP new alarm when reaching maximum allowed and additional self-attempt to free up resources for unused TLS connections
- SIP Account Synchronization upon No Response from Registrar
- Increased Character Support for 'tag' in SIP To/From Headers
- Expand maximum header length of the SIP message that can be manipulated

BX-series SBC / GW 7.4.500
- Secured Management Login
  - Password History Enforcement and Weak password detection
  - HTTP Host Header Validation for Web Access
- Support IPv6 for all Management protocols

  - Enabling Ipv4 and Ipv6 networks to work together seamlessly

  - Ipv6 DHCP client support per interface – for all platforms and all interface types

- SIPRec Early media recording (media before call establishment)

InDECT 1.7

- Support external Messaging applications
- Support Hotdesking operation
- Includes IPDECT Firmware 6.8.3

IP DECT R6.8.3:
- BLE Location Solution – single text string replaces an array of multiple passages in one report
- Windows 11 – and Windows 2022 Server support for DAP Controller and DECT tools

MA4000 Expense Management V12
- Multiple browser support, drop IE support
- Microsoft Windows Server 2022 OS support

MobiCall R15
- Improvements to installation, configuration and upgrades

NMC 10.0
- New User Interface for NMC Audio and Web Conference Rooms. Webcasting as well as moderator

portal.

- Same User Experience on Desktop and Mobile Devices
- Progressive Web Applications (PWA)
- Redesign based on React Web Framework
- Outlook Plug-In: end-user selectable language (English, Dutch, German, French, Italian and Spanish (Hispanic America))
- Integrated File Management (per user and/or per Web Conference Meeting)
- Audio- and Web Conference only, i.e. Mass Notification, Emergency Groups, Click-to-Call and RealView are excluded. Those modules still require software version 9.3.

NMC 10.1

- Adding to NMC S10.0 the support of Mass Notification, Emergency Groups, Click-to-Call and RealView. Webcasting: new user interface. Moderator portal: legacy user interface.

OVOC (One Voice Operation Center) 8.X
- Release update to align with BX-series 7.4.500 Release
- Quality monitoring enhancements for Agents on OVOC

SP350 R6.21
- Spanish language support
- Catalan language support
- Prohibit user's operation for call recording

Data Storage & Protection

HYDRAstor software updates
V5.8 SW
- Released features to be confirmed

IT for UC

To be confirmed.