



SALES & MARKETING BULLETIN

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NEC

NEC Software Assurance update May 2022

Simplification of Installed base SWA policy

Per 1st of September 2022 NEC will simplify the installed base SWA policy, by removing the January 2019 date check on systems with mandatory SWA.

In 2018, mandatory SWA was introduced on a list of products (see below). This policy meant that systems activated from January 2019 onwards had a mandatory minimum of one year SWA and that subsequent expansions and upgrades are only possible if SWA is active on the system. Systems activate before January 2019 retained the optional SWA policy allowing expansions and upgrades without SWA on the system.

List of systems with January 2019 date check:

- UNIVERGE SV9300
- MA4000 Expense Management
- Business Connect
- MobiCall Master and Supervisor
- UNIVERGE SV9500/SV9500SE
- MA4000 System Management
- IP DECT

With the SWA update in March 2022 it became possible to expand most of the above systems mainly with user and functional licences even where SWA is expired, however upgrades still require active SWA.

List of systems with mandatory SWA where expansions are allowed without forcing a SWA renewal:

- UNIVERGE SV9300
- MA4000 Expense Management
- Business Connect
- IP DECT
- UNIVERGE SV9500/SV9500SE
- MA4000 System Management
- BCT Compl. Rec

The difference between systems activated before and after January 2019 is now minimal and therefore we have decided to remove entirely the January 2019 date check and let mandatory SWA be the rule regardless of the activation moment.

Systems like e.g. SV9100 and SIP@Net which have optional SWA are not affected by the date check removal. All systems regardless of activation moment will remain having optional SWA.

Reminder: SWA Renewal notification

Make sure you never miss a SWA renewal by setting up your own customised SWA renewals notifications. You can setup your own SWA renewal notifications. You create your own rules e.g. for all customers or a specific customer, if you want to be notified 6 months before or just 1 month before. You can also create a rule and have the notification sent to multiple colleagues. Notifications will be send either by email (if chosen) or will be shown in the Customer Base App. You can read more in the [BizApp Info app](#).

Customer Base App and Prophix CPQ installed base data

Customer Base App and Prophix CPQ makes use of data copied from the Licence Manager System (LMS) once every 24 hours. This is now changed to once every hour. That means you will be able to see a new activated system or expansions on a system in Customer Base App and Prophix CPQ approx. an hour after the activation is done.

Webinar and documentation

Documentation will be updated and made available around 1st of September.
In September a Webinar will be held giving an update on the many changes that have happened with SWA policies and in the toolings. Separate invitation will be send out later.