



SALES & MARKETING BULLETIN

NEC

DL45397282 JANUARY 17

SWA Programme update

This Sales & Marketing Bulletin gives an update of the End of SWA dates, an update on the changes done for UM8000 and a reminder of what soon will change for UM4730.

End of SWA per product update

We have assessed the product portfolio and are pleased to announce that SWA will be prolonged on numerous products. The adjusted End of SWA will take effect per January 17, 2022.

The "End of SWA" date is the date on which Software Assurance (SWA) stops for the product. It is not possible to activate an agreement that ends beyond this date. Each product has its own "End of SWA" date.

Product	Current EoSWA	New EoSWA
3C	April 30, 2027	April 30, 2028
BCT Compl. Rec	December 31, 2026	April 30, 2028
BCT on dongle/LMC	April 30, 2027	April 30, 2028
BX-series	April 30, 2027	April 30, 2028
IP DECT	April 30, 2027	April 30, 2028
MA4000 Expense Management	April 30, 2027	April 30, 2028
MA4000 System Management	April 30, 2027	April 30, 2028
MobiBox	December 31, 2023	-
MobiCall LMC	April 30, 2027	-
MobiCall Master & SuperVisor	April 30, 2025	-
MyCalls	April 30, 2028	-
NMC	April 30, 2026	April 30, 2028
NMC-HA	April 30, 2027	April 30, 2028
NOE	December 31, 2028	April 30, 2028
SIP@Net/iS3000	December 31, 2023	-
SV9100 CP10	June 30, 2023	-
SV9100 CP20	April 30, 2027	December 31, 2027
SV9300	December 31, 2024	-
SV9500	April 30, 2027	April 30, 2028
UIP	December 31, 2023	April 30, 2025
uMobility	December 31, 2022	-
UM4730	December 31, 2024	December 31, 2025

- = No changes

UM8000

As informed via [SAMB DL43394810](#), the UM8000 is being phased out. That means from a SWA perspective for a SWA activation done the 31 December 2021 or earlier on SV9100 & SV9300 systems with UM8000 all have the UM8000 covered with SWA. When SWA is renewed in 2022 or later the UM8000 is no longer covered. Please note that also no units are charged for the UM8000.

Any SWA activation done from January 1, 2022 on SV9100 and SV9300 systems with UM8000 do not charge SWA units on the UM8000 licences and nor is the UM8000 covered with SWA.

The SWA materials have been updated included the terms & conditions on the SWA certificate.

UM4730 - REMINDER

As informed via [SAMB DL43394904](#), our supplier of the UM4730 have been taken over by another company. The new company have changed the policies around SWA start date and Grace Period. This means that per 24 January 2022 the delivery/Activation moment will change as well as the terms & conditions for Software Assurance (SWA) on UM4730.

- From January 24, 2022 NEC will activate any new ordered UM4730 system in the LMS when it is delivered from the supplier.
- Existing not activated systems will be activated by NEC per January 24, 2022
- Existing and activated systems will continue as is with no changes