



SALES & MARKETING BULLETIN

DL43732108 NOVEMBER 19

NEC

MyCalls Call Recorder Migration Promotion.

NEC is delighted to re-introduce its popular call recorder migration program for the SV9100. The promotion allows customers to move from the legacy Retell call recording solution to the very latest call recording solution with a discount of 50% off the MSRP. Call recording is a critical part of modern communications infrastructure and this offer allows customers to keep up to date with all the latest call recording features and security enhancements from a single vendor. The offer is available until March 31st 2022 and is available on SV9100 CP10 and CP20.

10 Reasons to Migrate

1. Single vendor support by NEC. Being on the latest release means you'll have access to the very latest fixes and enhancements.
2. Call Recording on any trunk type including ISDN* / Analogue* or SIP. *Only on SV9100 CP20
3. Internal Call Recording – an essential requirement in certain business types.
4. Installation & configuration are now contained within MyCalls making managing call recordings a seamless task.
5. Compliancy: Call Recording retention policy – store calls for a fixed number of months helping you comply with GDPR regulations.
6. Email alerts can be sent if calls haven't been recorded or disk space is running low.
7. Upto 256 bit encryption – a mandatory feature in certain sectors.
8. Flexible deployment – especially useful when deploying in a Netlink environment where trunks are located at multiple sites.
9. Enhanced Reporting – calls that are paused can exclusively be reported against. This makes demonstrating compliance for auditing purposes easier than ever before.
10. LMS Licensing – the old legacy recording solution used a PC based licensing scheme. The new solution uses LMS licensing which is far more flexible and resilient.

Documentation

A guide is available on BusinessNet that explains the step by step process that can be followed to migrate. This includes the ability to move historically recorded calls from the legacy call recording solution to the new one. Click [here](#) to open the guide.

There is also a PowerPoint template prepared which allows you to easily create customer facing materials explaining the reasons why they should migrate. This also contains materials around the ISDN switch off and reasons to switch to SIP. Click [here](#) to open the template.



In summary...

1. Special offer: save **XXX** today
– ends **31st March 2022**
2. Call Recording becoming an **essential** or even **mandatory** for some businesses
3. Greater levels of **compliance** including: FCA/FSA; PCI; MiFID II & GDPR
4. Email **Notification & Alerts**
5. Disk storage **management**
6. Call recording **alarms** can alert when calls haven't been recorded
7. Support for **256 bit encryption** – a mandatory feature in certain sectors

Availability

This promotion is available from 19th November 2021 until March 31st 2022.