



SALES & MARKETING BULLETIN

NEC

DL43394810 OCTOBER 21

Phase-Out of UM8000 Unified Voicemail Solution

This bulletin is to inform you of the phase out of the UM8000 Voicemail / Unified Messaging solution used with the UNIVERGE SV9100 and SV9300 platforms.

The phase out will be on 1st January 2022, or when stocks are depleted.

SV9100 Items

Product code	Description	EON	EOD	EOS
Hardware & Accessories				
BE113046	GCD-VM00	01012022	01012022	01012023
BE107683	AKS UM-2G EU	01012022	01012022	01012023
BE107684	AKS UM-8G EU	01012022	01012022	01012023
9600 016 66000	UM8000- PMS cable 9 Pin RS232	01012022	01012022	01012023
Licences				
EU914311	AV91 UM8K UMS CLIENT-1 LIC	01012022	01012022	01012023
EU914312	AV91 UM8K PORT -2 Lite Lic	01012022	01012022	01012023
EU914313	AV91 UM8K PORT-4 LIC	01012022	01012022	01012023
EU914314	AV91 UM8K PORT-8 LIC	01012022	01012022	01012023
EU914315	AV91 UM8K PORT-16 LIC	01012022	01012022	01012023
EU914316	AV91 UM8K LANGUAGE-1 LIC	01012022	01012022	01012023
EU914317	AV91 UM8K SYS TTS PORT-1 LIC	01012022	01012022	01012023
EU914318	AV91 UM8K TTS LANGUAGE-1 LIC	01012022	01012022	01012023
EU914319	AV91 UM8K FAX PORT-1 LIC	01012022	01012022	01012023
EU914320	AV91 UM8K HOTEL & PMS LIC	01012022	01012022	01012023
EU914321	AV91 UM8K HOTEL LANGUAGE-1 LIC	01012022	01012022	01012023
EU914322	LKS-UMS-PORT 2 LITE UPG-LIC	01012022	01012022	01012023

SV9300 Items

Product code	Description	EON	EOD	EOS
Hardware & Accessories				
BE113046	GCD-VM00	01012022	01012022	01012023
BE107683	AKS UM-2G EU	01012022	01012022	01012023
BE107684	AKS UM-8G EU	01012022	01012022	01012023
9600 016 66000	UM8000- PMS cable 9 Pin RS232	01012022	01012022	01012023
Licences				
EU914300	AV93 UM8K UMS CLIENT-1 LIC	01012022	01012022	01012023
EU914301	AV93 UM8K PORT-4 LIC	01012022	01012022	01012023
EU914302	AV93 UM8K PORT-8 LIC	01012022	01012022	01012023
EU914303	AV93 UM8K PORT-16 LIC	01012022	01012022	01012023
EU914304	AV93 UM8K LANGUAGE-1 LIC	01012022	01012022	01012023
EU914305	AV93 UM8K SYS TTS PORT-1 LIC	01012022	01012022	01012023
EU914306	AV93 UM8K TTS LANGUAGE-1 LIC	01012022	01012022	01012023
EU914307	AV93 UM8K FAX PORT-1 LIC	01012022	01012022	01012023
EU914308	AV93 UM8K HOTEL & PMS LIC	01012022	01012022	01012023
EU914309	AV93 UM8K HOTEL LANGUAGE-1 LIC	01012022	01012022	01012023

EON - End of New deliveries. The product cannot be ordered for new system sales. Existing systems can still be expanded with additional hardware.

EOD - End of Deliveries Both new and expansion sales of the hardware/software are no longer available. The hardware and its associated firmware are no longer maintained, however repair or replacement service is still available.

EOS - End of Service. All service on the product have ended. For Smart IT related hardware and software support contracts, the support will be honored until the end of support date in the contract.

Alternative Solutions

UNIVERGE SV9100

For the SV9100 platform the built-in InMail voicemail solution is available.

This is available with either 40 or 230 hours storage with SD cards and up to 16 voice channels with licence.

Voicemail to email and Hospitality Integration are available with additional licences.

Product code	Items	Description
BE119031	SD-A2 EU	40 Hour SD card
BE119032	SD-B2 EU	230 Hour SD card
BE114082	SV9100 INMAIL VRS PORT-01 LIC	Voice channel licence (2 included)
BE114083	SV9100 INMAIL VM BOX-01 LIC	1 InMail User licence
BE114498	SV9100 INMAIL VM BOX-50 LIC	50 InMail User licence
BE114499	SV9100 INMAIL VM BOX-100 LIC	100 InMail User licence
BE114500	SV9100 INMAIL VM BOX-200 LIC	200 InMail User licence
BE114501	SV9100 INMAIL VM BOX-400 LIC	400 InMail User licence
BE114502	SV9100 INMAIL VM BOX-896 LIC	896 InMail User licence
BE114084	SV9100 INMAIL EMAIL CLT-01 LIC	Voicemail to email licence
BE114071	SV9100 HOTEL LIC	Hospitality Integration licence

Refer to BusinessNet for further information: [SV9100 - InMail](#)

UNIVERGE SV9300

For the SV9300 platform the UM4730 Unified Messaging solution is available.

Refer to BusinessNet for further information: [Unified-Messaging - UM4730](#)

Documentation

Information on alternative products is available on BusinessNet.

Availability & Order Information

Product UM8000 will be available in Prophix CPQ until 31st December 2021, or until stocks last.