

PORTFOLIO BULLETIN

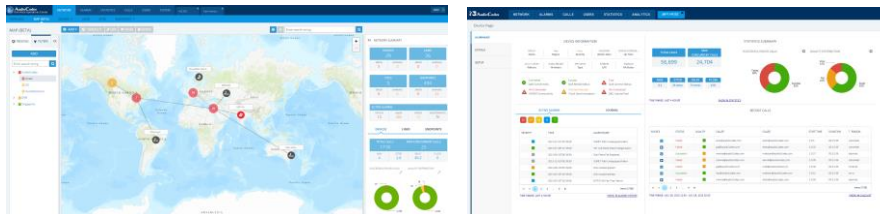
2020-045 | September 11



OVOC (One Voice Operations Center) Version 7.8

OVOC complements additional values to UNIVERGE BX-series SBC/Gateway and customer installed bases with its visual Voice quality monitoring and Centralized remote device management capabilities.

OVOC is an intuitive, web-based network management application that simplifies everyday management tasks and helps solve network problems, from implementation to upgrades and from detection to correction - including the SBCs and SIP trunk lines provided by external service providers. With its clear GUI design and Multi-tenancy architecture, system administrators can manage the full life-cycle of VoIP devices and elements of remote locations, even from multiple customers/tenants, from a single centralized location, saving time and costs.



With OVOC, the "Quality of Experience" - how users experience the voice quality of conversations within UNIVERGE 3C/SV9000 systems - can be monitored at the network quality level and an indication given of the expected voice quality for each call. Unlike traditional network analyser quality monitoring which requires an entire conversation to be listened to and stored, this is not necessary with OVOC and is an ideal solution given the new privacy law.

Any shortcomings can be analysed further; if a problem arises, OVOC can indicate exactly where it is (internal, external, which trunk), so that imperfections can be traced and resolved quickly and efficiently. This makes it easy to demonstrate the quality of one's own network to third parties, such as SIP trunk providers, preventing disputes and with the data supplied, the provider can also solve the issue much faster.

With this release of OVOC Version 7.8, further enhancements have been made to:

- Make the system more secure
- Additional Voice Quality reporting capabilities such as Monthly template reporting.

Pricing aspects & Items

No new part item is introduced for this version upgrade. Customers with an active SWA may download and rightfully upgrade to Version 7.8 (from a previous Version 7.6).

Pricing can be obtained from your NEC representative/Channel Manager or through Prophix.
(for more details [see Dear Associate 2019-025](#))

Support & Software Assurance (SWA)

Active Software Assurance is required for upgrading and expanding UNIVERGE BX and OVOC system.

Documentation

All documentation on BusinessNet can be found under SBC / OVOC folder, including updates to;

- OVOC Product Release Note Version 7.8
- OVOC Installation and Maintenance Manual
- OVOC User's Manual

Training

OVOC training is delivered as 2 day webinar on a remote e-learning environment that includes interactive live theory lectures with a live trainer, as well as hands-on instructor-guided lab practice. Please see the Course Overview at BusinessNet Training page. (Course: One Voice Operations Center Installation & Configuration)

Availability & Order Information

OVOC can be quoted and ordered through Prophix and OVOC Version 7.8 software will be made available for download from the BusinessNet Software Download.