

PORTFOLIO BULLETIN

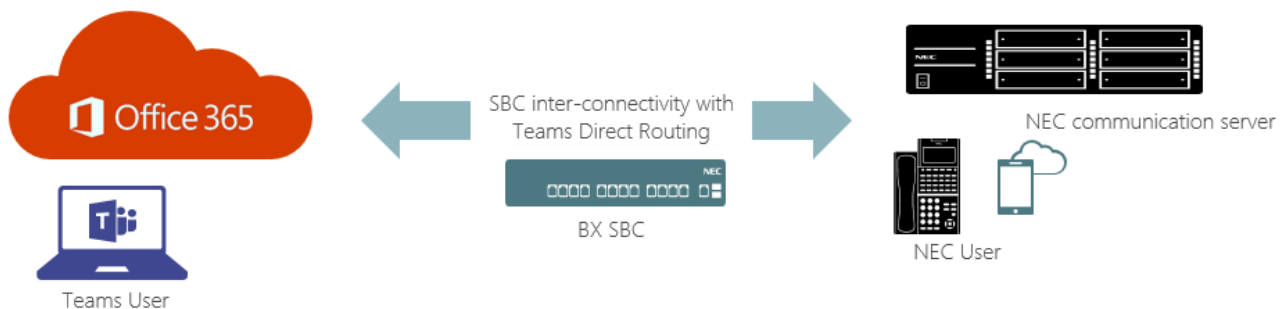
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UNIVERGE BX SBC TEAMS Direct Routing Release

With this portfolio bulletin, we like to inform you that the UNIVERGE BX SBC feature for Microsoft Teams Direct Routing voice integration is now released to all UNIVERGE BX certified partners.

Direct Routing is a feature of the SBC, that provides a SIP trunk connectivity from Microsoft Teams and enables PSTN callings and NEC system integration to and from Microsoft Teams phones.



NEC communication platform and Microsoft Teams integrated via the Direct Routing offers benefits to your customers to:

- Call a Teams user from NEC users, or NEC users to join Teams conference
- Retain critical communication and Telephony services on the on-premise NEC platform
 - Mission critical telephony features
 - NEC Multi-line Terminal
 - Attendants, Operators, Voicemail
 - Contact Center agents, Automated Attendant / IVR
 - Wireless device support (IP DECT)
- Leverage existing customer's SIP or PSTN trunk, on-premise via NEC platform
- Teams for conferences and meetings capabilities

The Direct Routing feature is embedded in the BX-series SBC in such a way that the same SBC device may also be used to host ST500 remote worker extension and to add security enhancement values and SIP trunk interoperability for UNIVERGE 3C and SV9000 platforms.

Pricing aspects & Items

To enable the Direct Routing feature on BX SBCs, following System Licences (one per BX system) are introduced.

Product code	Items	Description
BE118650	BX-TEAMS-Lic	Direct Routing Licence for BX800 and BX9000 Standalone system
BE118651	BXR-TEAMS-Lic	Direct Routing Licence for BX9000 HA Redundant system

Note that existing SBC sessions and Transcoding licenses (BX9000) are also required per your standard capacity design.

These licences are made available only on transcoding capable BX800 and BX9000 to simplify transcoding requirements between Teams user using MS Silk codec, and NEC standard voice codecs.

Please note: The Direct Routing TEAMS Licence is released on BX-series SBC for integration with NEC communication platform only.

Documentation

Following documentations are available for download on BusinessNet.

- Teams integration with SV and 3C platforms & SBCs presentation
- UNIVERGE SV9100 Teams Direct Routing Enterprise model Application note
- UNIVERGE 3C Teams Direct Routing Enterprise model Application note

At the time of this publication, SV9500, SV9300 and SIP@Net platforms have not been tested and respective application notes are not made available. Please consult your NEC representative if you have any project proposals for these platforms.

Availability & Order Information

The new licences are now available in Prophix to order for your BX800 and BX9000 systems.