Release of MobiCall V10

MobiCall V10 has been released and is available for download per direct. V10 comprises additions in the User Interface, Windows support, Redundancy and more functional enhancements and is therefore to be considered as a major release.

Highlights

- Windows Server 2019 support
- Expanded Web based Management
- Mobile app with Progressive Web App technology
- MobiCall Redundancy based on AMQP
- LMC support (roll-out later this year)
- NEC Location gateway support via expanded DMLS commands
- New Interfaces & System Integrations
    - Micro Focus OpsBridge
    - Axis 2N SIP Mic
    - Health Clock Go
    - Intercall Care system
    - Kadex Domotics

Support & Software Assurance (SWA)

MobiCall V10.0 is a new Major release. For MobiCall systems with active Software Assurance (SWA) or MobiCall systems which are still in the SWA Grace Period, the V10 version licence can be downloaded and activated at no additional charge in the LMS as part of the NEC SWA Programme. For customers with MobiCall systems not in the SWA programme, it is possible to (re)join SWA or to purchase an upgrade licence as long as the existing system is in release V8.2 or V8.3. For any older systems, SWA will be the only option for access to the upgrade licence.

With the release of V10, support will only be given for:
- V10 ('N')
- V8.3 till 1 December 2021 ('N-1')
- V8.2 till 1 December 2020 ('N-2')

For more information please see Supported releases page.

Documentation

The MobiCall V10 Sales Presentation can be found on BusinessNet.

Webinars

To find out more about this new release a webinar is scheduled for May, 7th. Invites for this webinar will be send in due time.

Training

Trained engineers do not require additional training.