

# PORTFOLIO BULLETIN

2019-049 | October 8



## Phase-Out of SV9100 CP10 Hardware

Due to the recent launch of the new SV9100 CP20 CPU card NEC would like to inform you about the phasing out of the SV9100 CP10 CPU card and associated parts.

### Phase out items

The following items are to be phased out.

Product code	Items	EON	EOD	EOS
BE113218	GCD-CP10 - SV9100 CPU card	01.01.2020	01.01.2020	01.01.2021
BE113286	SD-A1 EU – Memory card 1GB	01.01.2020	01.01.2020	01.01.2021
BE113287	SD-B1 EU – Memory card 4GB	01.01.2020	01.01.2020	01.01.2021

**EON** - End of New deliveries. The product cannot be ordered for new system sales. Existing systems can still be expanded with additional hardware.

**EOD** - End of Deliveries = **EOM** - End of Maintenance. Both new and expansion sales of this hardware are no longer available. The hardware and its associated firmware are no longer maintained, however repair or replacement service is still available.

**EOS** - End of Service. All service on the product have ended.

### Starter Packages

SV9100 with CP10 parts are supplied as Starter Packs, these will no longer be available once the CP10 parts are phased out.

Product code	Items	EON	EOD	EOS
EU909275	SV9100 19" starter pack	01.01.2020	01.01.2020	01.01.2021
EU000286				
EU000288	SV9100 9.5" starter pack	01.01.2020	01.01.2020	01.01.2021

### SV8100 and MyCalls Migration to SV9100 CP10

NEC have already announced the ending for the Migration from SV8100 to SV9100 CP10, including the MyCalls Migration and Rebate scheme, as announced in Dear Associate [2019-033](#). NEC request that all new migrations are to the SV9100 CP20.

Until October 31, 2019 NEC will accept pre-agreed migrations to the SV9100 CP10 as per the rules detailed in Dear Associate [2015-064](#), this is to allow partners to complete any ongoing system migrations they have already quoted.

## Phase out of SV9100 CP10 Hardware

The order to NEC for the SV9100 CP10 must be completed by October 31, 2019 and include evidence of the existing customer quotation.

Under no circumstance is any migration offer for SV9100 CP10 transferrable to an SV9100 CP20 system.

NEC will not accept any requests for migration to SV9100 CP10 after that date.

SV8100 Migration to CP10 and MyCalls Rebates were announced in Dear Associate [2015-064](#), these items are now superseded by Dear Associate [2019-033](#) and this Bulletin.

**BCT Migration**

The BCT migration scheme announced in Dear Associate [2019-033](#) is unchanged by this Bulletin. BCT migration will only be supported when migrating to the SV9100 CP20 system.

**Other SV9100 Hardware and Licenses**

All other SV9100 Hardware and Licenses will remain available and are not affected by this Bulletin.

## Software Assurance (SWA)

End of Software Assurance date for SV9100 CP10 is unchanged and is currently 31<sup>st</sup> December 2022. End of SWA dates are announced in a separate bulletin.

## Documentation

There is no additional documentation for SV9100 CP10 phase out.

Migration guide and presentations for migration to SV9100 CP20 are available on [BusinessNet](#)

## Last Time Buy

NEC will provide a Last Time Buy for the phased out items to allow our partners to purchase maintenance stock to support their existing SV9100 CP10 customers.

Items ordered as part of this last time buy will be delivered on a lead time of up to 3 months.

Product code	Items
BE113218	GCD-CP10 - SV9100 CPU card
BE113286	SD-A1 EU – Memory card 1GB
BE113287	SD-B1 EU – Memory card 4GB

**Note** – NEC may suggest the SD-B1 card as an alternative to the SD-A1 as these cards are equivalent in function.