

PORTFOLIO BULLETIN

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NEC SWA Programme updates

With this Portfolio Bulletin NEC is announcing changes in the Mandatory Software Assurance (SWA) policies and update on End of SWA dates for multiple products.

Mandatory SWA Policy Changes

Per January 24, 2019 SWA became mandatory on most new activated systems (See Dear Associate [2018-41](#)).

When SWA is mandatory it means:

1. When activating the system in the LMS a minimum of 1 year SWA needs to be active to gain access to the licence file
2. The system must have active SWA to be upgraded in the LMS
3. The system must have active SWA to be expanded with user licences and functional licences

Per February 5, 2020 we will change the policy to allow that a system with mandatory SWA can be expanded with user and functional licences even when SWA is expired. Please note that a version / upgrade licence is not considered a user or functional licence.

Per February 5, 2020 Mandatory SWA will mean:

1. When activating the system in the LMS a minimum of 1 year SWA needs to be active to gain access to the licence file
2. The system must have active SWA to be upgraded in the LMS

Only exception will be UM4730. Here active SWA will be required for any expansion.

End of SWA per product update

We have assessed the product portfolio and are pleased to announce that SWA will be prolonged on numerous products. The adjusted End of SWA will take effect per October 8, 2019.

The "End of SWA" date is the date on which Software Assurance (SWA) stops for the product. It is not possible to activate an agreement that ends beyond this date. Each product has its own "End of SWA" date.

Product	Current EoSWA	New EoSWA	Contract durations
UM4730	December 31, 2023	December 31, 2024	3 year contracts allowed
MobiCall Master & SuperVisor	April 30, 2023	April 30, 2024	3 year contracts allowed
3C	April 30, 2025	April 30, 2026	5 year contracts allowed
BCT on Dongle / LMC	April 30, 2025	April 30, 2026	5 year contracts allowed
MA4000 System Management	April 30, 2025	April 30, 2026	5 year contracts allowed
BX-Series	April 30, 2025	April 30, 2026	5 year contracts allowed
IP DECT	April 30, 2025	April 30, 2026	5 year contracts allowed
UM4730	December 31, 2023	December 31, 2024	3 year contracts allowed
MA4000 Expense Management	April 30, 2024	April 30, 2026	5 year contracts allowed
SV9500	March 31, 2025	April 30, 2026	5 year contracts allowed
SV9100 CPU10	March 31, 2025	December 31, 2022	See note
SV9100 CPU20	-	April 30, 2026	5 year contracts allowed (1 year GP and 4 years SWA)

Note: With the introduction of CPU20 for SV9100 the End of SWA is reduced on system with CPU10. However any agreement that have an end date later than December 31, 2022 will be honored.

The other products will keep their current End of SWA date:

Product	Current EoSWA
SV8300	December 31, 2019
SV8500	December 31, 2019
uMobility	April 30, 2021
MobiBox	April 30, 2023
SV9300	December 31, 2022
SIP@Net	December 31, 2023
iS3000	December 31, 2023

Documentation

Partner presentation, FAQ document and SWA per product document will all be updated for October 8, 2019 with the information communicated in this Portfolio Bulletin as well as the SV9100 CPU20 data and SV9500SE licences.