PORTFOLIO BULLETIN
2019-043 | September 26

Phase out of DT830 Telephones

NEC recently launched the new DT900 telephones range. This Portfolio Bulletin is to inform that the DT830 telephones including specific accessories will be phased out.

Phase out items

The following telephones are to be phased out:

Product code	Items	Description	EON	EOD	EOS
BE113851	ITZ-12D-3P(WH)TEL	DT830 White 12 Button Display	01.04.2020	01.04.2020	01.04.2022
BE113852	ITZ-12D-3P(BK)TEL	DT830 Black 12 Button Display	01.04.2020	01.04.2020	01.04.2022
BE113853	ITZ-24D-3P(WH)TEL	DT830 White 24 Button Display	01.04.2020	01.04.2020	01.04.2022
BE113854	ITZ-24D-3P(BK)TEL	DT830 Black 24 Button Display	01.04.2020	01.04.2020	01.04.2022
BE113855	ITZ-8LDG-3P(WH)TEL	DT830 White 8 Button Self Labelling	01.04.2020	01.04.2020	01.04.2022
BE113856	ITZ-8LDG-3P(BK)TEL	DT830 Black 8 Button Self Labelling	01.04.2020	01.04.2020	01.04.2022
BE113857	ITZ-12DG-3P(WH)TEL	DT830 White 12 Button Display gigabit	01.04.2020	01.04.2020	01.04.2022
BE113858	ITZ-12DG-3P(BK)TEL	DT830 Black 12 Button Display gigabit	01.04.2020	01.04.2020	01.04.2022
BE113859	ITZ-12CG-3P(WH)TEL	DT830 White 12 Button Colour Display gigabit	01.04.2020	01.04.2020	01.04.2022
BE113860	ITZ-12CG-3P(BK)TEL	DT830 Black 12 Button Colour Display gigabit	01.04.2020	01.04.2020	01.04.2022

The following accessories area to be phased out:

Product code	Items	EON	EOD	EOS
A50034060001	DESI labels for DT430/830 – 12/24 buttons	01.04.2020	01.04.2020	01.04.2020
BE113837	DT800 additional 12 line keys black	01.04.2020	01.04.2020	01.04.2020
BE113836	DT800 additional 12 line keys white	01.04.2020	01.04.2020	01.04.2020
BE113872	8 button Line Key Unit (Black)	01.04.2020	01.04.2020	01.04.2020
BE113871	8 button Line Key Unit (White)	01.04.2020	01.04.2020	01.04.2020
BE113833	DT800 Wideband Handset black	01.04.2020	01.04.2020	01.04.2020
BE113832	DT800 Wideband Handset white	01.04.2020	01.04.2020	01.04.2020

*EON - **End of New deliveries**. The product cannot be ordered for new system sales. Existing systems can still be expanded with additional hardware.*
*EOD - **End of Deliveries** = EOM - **End of Maintenance**. Both new and expansion sales of this hardware are no longer available. The hardware and its associated firmware are no longer maintained, however repair or replacement service is still available.*
*EOS - **End of Service**. All service and support on the product have ended.*

Please note the DT820 phones are not affected by this announcement.

Documentation

User guide and Quick Reference Guides are available on BusinessNet.
In the course of October, the terminal presentation will be updated with the information from this Portfolio Bulletin. The presentation will also hold the information about successor products in the DT500 range.

Availability & Order Information

NEC accepts orders until and including March 30, 2020 with standard delivery time.
However for bigger projects and/or special (high) amount of terminals please make use of the last time buy moment at **February 1, 2020** in order to ensure stock availability. Delivery schedule will be confirmed upon receipt of order.