

Dear Associate

Portfolio update No. 2019-033

August 28, 2019



UNIVERGE SV8100 Migration to UNIVERGE SV9100 CP20

Introduction

This Dear Associate informs you about the migration options for the UNIVERGE SV8100 to the new CP20 Central Processor card for the UNIVERGE SV9100.

The migration options are changing with the release of the SV9100 CP20.

Migration to the SV9100 CP20 will use the existing migration process within Prophix.

A price reduction of selected SV9100 system licences will be available via the Prophix migration process; these currently include IP Trunk, IP extension and InMail licences.

With the introduction of the SV9100 CP20, migration to SV9100 CP10 is no longer available.

The migration options for SV8100 detailed previously in Dear Associate 2015-064 are no longer available.

The **key benefit** of migrating an existing customer to the SV9100 CP20 is retention of investment by re-use existing SV8100 interface cards and telephones.

Hardware Migration licence is required for the SV9100 to allow the installation of SV8100 interface cards.

DT700/DT800 terminals and any other IP phones will require a suitable IP Extension licence on the SV9100.

Migration of SV9100 CP10 to SV9100 CP20

Migration options for SV9100 CP10 customers will be released in a later announcement.

MyCalls

The rebate scheme for MyCalls was available for SV9100 CP10 migrations. As SV9100 CP10 Migration is no longer available the MyCalls rebate is no longer available.

MyCalls licenses must be purchased again. This removes the need for the version upgrades to the SV8100 MyCalls Applications.

To allow configuration and call records to be ported to the SV9100 MyCalls Applications the same items would need to be purchased. For example, MyCalls Call Centre records could not be ported over to a MyCalls Manager.

Business Connect (BCT)

If BCT is installed with dongle, this can readily move over to the SV9100. All BCT items are carried over, on the SV9100 an OAI licence and the required number of SIP licences will be required to support the migration, this is included within the Prophix migration process.

If BCT is installed with SV8100 LMS licences, this can also readily move over to the SV9100. All BCT LMS items are given FOC as SV9100 licences, as in the dongle migration an OAI licence and the required number of SIP licences will be required to support the migration

UM8000

There is currently no migration path for UM8000. This must be treated as a new item.

Overview of the Prophix Migration Process

- Using Prophix to migrate the SV8100 to an equivalent SV9100, the reseller purchases the SV9100 hardware required for migration, they also purchase new licences for the SV9100 and MyCalls applications
- The SV8100 CPU is registered as being migrated to an SV9100 which blocks further LMS activity
- The reseller installs the SV9100 CPU card and any other hardware and licences at the existing SV8100 customer. If BCT with LMS licences is installed, the reseller requests the licences are moved over to the SV9100; this is done within the BusinessNet [Replication/migration page](#).

Compatibility

Hardware

The majority of SV8100 hardware can be re-used within the SV9100 CP20 system. The Hardware Migration licence is required to installed SV8100 hardware into the SV9100 CP20 system.

The following table shows the SV8100 hardware not supported when the SV9100 CP20 card is installed.

Hardware		Comments
BE107363	CD-CP00-EU	SV8100 CPU card - not required for the SV9100
BE106911	PZ-32IPLA	Use the IPLE card
BE106340	PZ-64IPLA	Use the IPLE card
BE106341	PZ-128IPLA	Use the IPLE card
BE110791	PZ-32IPLB	Use the IPLE card
BE110792	PZ-64IPLB	Use the IPLE card
BE110793	PZ-128IPLB	Use the IPLE card
BE107322	PZ-ME50-EU	Not required for the SV9100
BE106339	PZ-VM21	Not required for the SV9100
BE107682	AKS InMail EU	Not required for the SV9100
BE106906	CD-LTB	LTB has 2 SLT ports – use any other Analogue Extension card on the SV9100
BE106419	CD-RTB	No replacement currently available

Telephones

Existing NEC phones are supported with the SV9100 CP20 system. New licences must be re-purchased for IP phones.

An overview of the NEC telephone ranges supported are shown in the table below:

Telephone Range		Compatibility
Aspire	Digital & IP	Not compatible with the SV9100 CP20 system
DT300	Digital	Yes (supported as is, no further changes will be made for DT300's)
DT700	IP (ISIP)	Yes (supported as is, no further changes will be made for DT700's)
DT400	Digital	Yes
DT800	IP (ISIP)	Yes
GT210	IP (Standard SIP)	Yes
UT880	IP (Standard SIP)	Yes
GT890	IP (Standard SIP)	Yes
IPDECT	IP (Standard SIP)	Yes

See separate [Dear Associate for DT500 and DT900](#) Telephones, which also details the licences available for the SV9100.

SV9100 System Licences

SV8100 system licences are not supported on the SV9100 CP20 system, new licences must be re-purchased for the equivalent SV9100 feature.

There are differences in some licences, these are shown in the table below:

Licence		SV9100 CP20 comments
BE107572	Unlimited ports	Different port based scheme using BE114042
BE107573	256 ports	
BE107575	Hotel & PMS	SV9100 has separate licences – Hotel is BE114071, PMS is BE114072
BE107576	SMDR	No licence required, included with the SV9100
BE107587	VM Language	No licence required, included with the SV9100
BE107588	VM Users	SV9100 has separate licences BE114083 SV9100 INMAIL VM BOX-01 LIC BE114498 SV9100 INMAIL VM BOX-50 LIC BE114499 SV9100 INMAIL VM BOX-100 LIC BE114500 SV9100 INMAIL VM BOX-200 LIC BE114501 SV9100 INMAIL VM BOX-400 LIC BE114502 SV9100 INMAIL VM BOX-896 LIC
BE108834	NAPT (NAT)	No licence required, included with the SV9100
BE110213	LK-SYS-SIPT38-LIC	No licence required, included with the SV9100
BE110214	LK-SYS-SIPVIDEO-LIC	No licence required, included with the SV9100
BE107596	4 UM8000 Clients	SV9100 uses multiples of the 1 client licence EU914311
BE107597	8 UM8000 Clients	
BE107598	16 UM8000 Clients	
BE107599	32 UM8000 Clients	

There are features that were not licenced on the SV8100 which are now licenced on the SV9100

Feature	SV9100 CP20 comments
Mobile Extension	New licence BE114055
InMail email client	New licence BE114084
Remote Conference	New licence BE114073

There are features available with the SV8100 that are no longer available with the SV9100

Code	Description
BE108868	LK-DT Client IP 1-LIC
BE108869	LK-DT Client IP 4-LIC
BE108870	LK-DT Client IP 8-LIC
BE108871	LK-DT Client IP 16-LIC
BE108872	LK-DT Client IP 64-LIC
BE108873	LK-DT SP E Client-IP 1 LIC
BE108874	LK-DT SP E Client-IP 4 LIC
BE108875	LK-DT SP E Client-IP 8 LIC
BE108876	LK-DT SP E Client-IP 16 LIC
BE108877	LK-DT SP E Client-IP 64 LIC
BE108878	LK-SYS SHARED SVC-LIC
BE111199	LK-DT CRM INTEGRATION-LIC
BE111390	LK-SYS-MAINTENANCE-LIC
BE112003	LK-SYS-DT-INMAIL INTG 128-LIC
BE112732	LK-DT ENHANCEMENT 6-LIC

See the [User Guide – Replication of SV8100 to an SV9100 CP20](#) for further details.

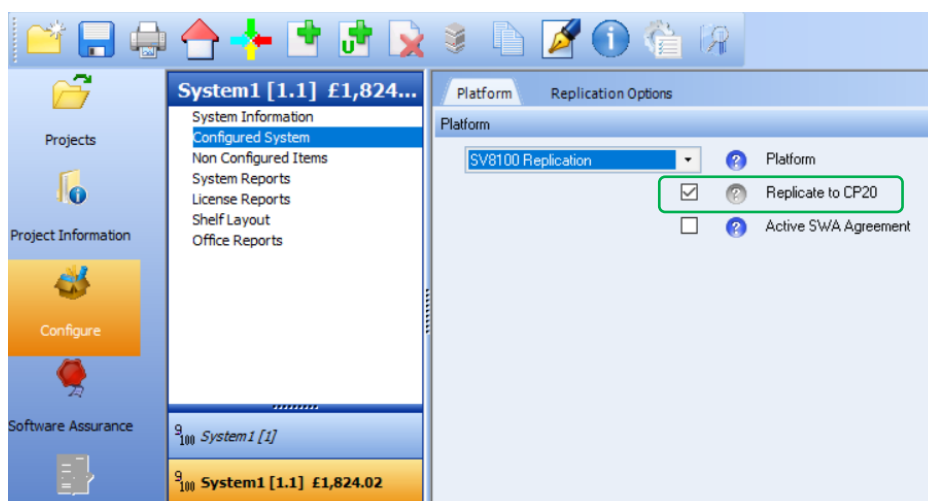
Analogue modem

The analogue modem function used for remote access to system programming is built into the CPU card of the SV8100. With the SV9100 CP20 the modem function is built into the GPZ-BS20 card (also used for 19" system expansion), this can be added within the Profix migration process if required.

Note – the GPZ-BS20 card is not supported with the SV9100 9.5" chassis.

Prophix

Within Prophix the SV9100 CP20 system is selected within the Configured System section by checking the Replicate to CP20 question



Pricing aspects & Items

There are price reductions of 50% of standard list price for selected system licences, these will be applied by Prophix during the replication process.

These reductions include IP Trunks, IP Extensions and InMail users.
Reductions will be available until 31st March 2020.

Licence	SV9100 Part code	Discount	Replication Part code
IP trunks	BE114065	50%	EU909316
IP Extn DT's	BE114497	50%	EU909317
IP Extn 3rd party	BE114054	50%	EU909318
InMail users (1, 50, 100, 200, 400 & 896)	BE114083	50%	EU909320
	BE114498		EU909321
	BE114499		EU909322
	BE114500		EU909323
	BE114501		EU909324
	BE114502		EU909325
Hardware Migration license	BE114053	50%	EU909314

Note – There have been discounted prices previously available for SV9100 CP10 migration, these are no longer available.
For migration of SV8100 to SV9100 CP20 the reduction is 50% of the original list price.

Pricing can be obtained from your NEC representative/Channel Manager or Prophix.

Availability & Order Information

The SV9100 CP20 and related hardware parts and licences are available to order in Prophix now.

Documentation

Documentation relating to SV9100 CP20 migration is available for download on [BusinessNet](#).

There are updates to the documentation for SV9100 CP20 migration, these are available by selecting the SV8100 to SV9100 Migration link within the SV9100 Product Area of BusinessNet

[BusinessNet - SV8100 to SV9100 Migration](#)



SV8100-SV9100 Migration

On Behalf of the NEC Enterprise Solutions Portfolio Management Team

Nigel Witts
Product Manager SMB

Andrew Smedley
Business Manager SMB and Terminals